

Welcome to James Cook University

As a parent of two daughters who are completing their university studies, I understand the range of emotions that parents and partners of first-time university students can experience. This guide will provide you with information about JCU, the services and support available to students and how you can help your child or partner succeed in their study goals.

JCU offers a comprehensive range of degrees and is well positioned in the top 2% of the world's universities*. JCU has also retained its five-star rating for full-time graduate employment, for the twelfth year in a row, in the Good Universities Guide 2023. This is the best-sustained performance of any university in Queensland and means that your child or partner can be confident that their choice to study at JCU will set them up for success.

JCU is dedicated to creating a brighter future for life in the tropics locally and world-wide through graduates and discoveries that make a difference. I am proud of the support we offer to students to allow them to achieve their potential and encourage them to take advantage of the range of services available.

As a parent or partner, you are a valuable part of our students' support network and I am delighted to welcome you to the JCU community.



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Ethan Moody Humphrey,



• Fees and charges

It is important to be aware of the fees and charges your student is responsible for, and if they can defer payment-

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Encourage your student to attend all classes



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Meeting new people – students, academics and other JCU staff – will help your student develop valuable support networks and a sense of belonging. These contacts can be helpful when challenges arise.



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It is common for students to worry about making new friends, the difficulty of their course, or their ability to get everything done and succeed. Providing a positive, encouraging outlook can be really helpful to support students through challenging periods.



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There are times in the academic calendar when students really need to devote more time to their studies, especially during pressure points when assignments are due and during exam periods. You can assist by trying to arrange family holidays and gatherings to coincide with 'quiet' times in the academic year, so students don't have to miss out on important events.



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Even high-achieving students can face challenges: forming new social networks, financial pressures, maintaining health and wellbeing, becoming independent learners or relocating. Success at university involves maintaining a balance between academic study and personal wellbeing. Encourage a healthy routine with regular study breaks, sleep, exercise and healthy eating.



Contact us

Ask Us

Your questions answered

